

**Rental Disputes**

If you would like to report a rental dispute that you are experiencing, please call the hotline at 408-975-4480.

**Sports Field Reservations**

To reserve City sports fields or tennis courts, call 408-871-3827.

**Street Hazards**

If you would like to report an immediate street hazard (such as a fallen tree or street sign), call the immediate hazard number at 408-277-4373.

**Street Maintenance**

If the problem is away from the gutter and in the main street area where vehicles travel, then the City is responsible for maintenance and will fix the problem. If there is a pothole in the street, you may call 408-277-4373 to report it. Dispatchers will take the information and pass it on to the appropriate staff for scheduling of repair work. The City tries to repair potholes within 24 hours. All other defects are repaired when the street is scheduled for preventive maintenance.

**Street Sweeping**

In order to find out the street sweeping schedule in your neighborhood, please contact Recycle Plus at 408-535-3515.

**Towed Vehicles**

For information about a towed vehicle, call the Auto Desk at 408-277-4156.

**Traffic Calming**

If you have a concern dealing with traffic problems in your neighborhood, please call 408-535-3850 (ask for Traffic Engineering) or e-mail [traffic.calming@sanjoseca.gov](mailto:traffic.calming@sanjoseca.gov).

**Trails**

To report concerns or obtain more information see the "Trails" section in the back of the guide or visit [www.sjpark.org/trails](http://www.sjpark.org/trails)

**Trash/Recycling**

Please call the Recycle Plus Customer Service Line at 408-535-3515 for:

- Easy removal of large items (the City offers a pickup of up to 3 bulky items from your curb for a fee).
- A replacement cart if your current garbage cart is falling apart
- Scheduling a cart exchange for recycling and yard trimmings carts

(you can also do this by filling out a form online: [www.recycleplus.org/cgi-bin/cart\\_change/online\\_form.html](http://www.recycleplus.org/cgi-bin/cart_change/online_form.html)).

In order to dispose of household hazardous waste (such as cleaners, paints, halogen lights, and pesticides), please call 408-299-7300.

**Tree Removal**

For street trees (trees that are between the sidewalk and the street) that need pruning or removal, call the City Arborist's Office at 408-277-2762. For trees on private property, a tree removal permit from the Planning Department is required for the removal of any tree over 18 inches in diameter. These applications are available by calling the Planning Office at 408-535-3555 or on the internet at: [www.ci.sj.ca.us/planning/sjplan/dev\\_review/dev\\_tr.htm](http://www.ci.sj.ca.us/planning/sjplan/dev_review/dev_tr.htm).

**Water Waste**

In order to report water waste problems (such as leaky sprinklers or illegal water run-off) or get information about water waste laws, please call Code Enforcement at 408-277-4528.

# Use your VOICE

**Did you know that you have a VOICE at the City of San José Commission Meetings?**

**The Department of Parks, Recreation and Neighborhood Services invites YOU to attend the PUBLIC MEETINGS for the Commission Meetings listed below...**

**Parks and Recreation Commisison**

**First Wednesday of each month at 5:00 p.m.**

**City Hall - Wing 120 - 200 East Santa Clara Street**

**For more information, please contact Jennifer Hade at 408.793.4173**

**Youth Commisison**

**Fourth Monday of each month at 6:30 p.m.**

**City Hall - Council Chambers - 200 East Santa Clara Street**

**For more information, please contact Betty Montoya at 408.793.5559**

**Senior Commisison**

**Second Thursday of each month at 1:30 p.m.**

**Almaden Winery - 5730 Chambertin Drive**

**For more information, please contact Judy Mitchem at 408.979.7906**

participation  
partake  
engage  
conduct  
add  
involvement  
opinion  
contribute  
share